## Qualtrics Tip: User Experience



## A little empathy goes a long way, especially when writing surveys.

Red Pepper can help identify, draft for, and revise to the end user experience. This will ultimately attract the right responses and get you traction.

First, identify your user. This includes their demographics, pschographics, and enviornment. knowing this, write drafts.

Then, utilizing the **ExpertReview tool** from Qualtrics, find and make revisions on your phrasing, length, question types, etc.

As always, we can help with reaching your target, and we have added some check-in questions to get you started:

## Questions to Keep the User in Mind:

- What are the demographics of your user?
- In what scenario is the user taking the survey?
- What user experiences are you looking to influence with the data insights?
- Will the user take the survey on mobile or desktop?
- How much time will the user have to take the survey?

## **CALL FOR MORE DETAILS**

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