

Notes for Decision Makers

Red Pepper Office Hours for 2023

1. In the same way that a garden or houseplant needs consistent watering, your most critical Customer Experience (CX) or Employee Experience (EX) objectives need a consistent flow of attention.
 - It's not about expensive resources. It's about creating a cadence of assistance and accountability.
2. **Office Hours** is a way to protect your investment in CX and EX by maintaining access to the same team of technology experts that helped with your initial Qualtrics XM Platform implementation.
 - **Office Hours** gives you two, one-hour video calls per month that can be used as working sessions, troubleshooting, training, or strategic planning.
 - You can continue working with your current Red Pepper Tech Consultant.



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Red Pepper Office Hours for 2023

Cost and Terms:

- **Office Hours** is \$3,600 for one year of access
- It is billed annually, upfront. Automatic renewal.
- Meetings between your team and your Red Pepper Tech Consultant are scheduled in advance, typically recurring on the same days each month.
- Screen sharing is available on each call.
- Contact us for more details:

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