RedPepper + qualtrics XM

Red Pepper Software

List of Available Qualtrics Services (CX)

Last updated: December 28, 2023

Packages	Price
Account Management	$9,000
Bank Accelerator	$8,500
CoreXM Standard	$1,600
CoreXM Advanced	$2,400
Course Evaluation	$8,100
Customer Care	$10,200
CX Foundation	$6,300
DesignXM	$3,000
Digital	$8,700
Location	$10,200

Add-Ons	Price
Action Planning Configuration	$1,050
Additional Implementation Hours	$200 / hour
API Introductory Support	$1,050
API Advanced Support	$2,100
Batch User Creation	$700
Closed Loop Follow-Up Config.	$1,050
Conjoint Support	$1,050
CRM Integration Support	$1,050
Dashboard Configuration (standard)	$1,750
Data Isolation Setup	$1,050
Data Migration	Req. Scoping
Directory Import Automation (SFTP)	$2,100
- Each Additional Direct. Automation	$700

Add-Ons (continued)	Price
Driver iQ Configuration	$1,400
IVR Integration Support	$2,100
Journey Optimizer Support	$1,400
Mobile Dashboard Configuration	$2,100
Offline App Setup	$1,050
Predict iQ Configuration	$1,400
Public Dashboard: Existing	$700
Public Dashboard: New	$2,450
Report Configuration	$1,750
Reputation Management Setup	$2,100
RPS-Hosted SFTP Configuration	$2,500+ / year
SSO Configuration	$1,500
Stats iQ Support	$1,050
Survey Configuration	$1,050
Text iQ Configuration	$1,050
Third-Party Integrations Support	$2,100
Third-Party: Customer Service	$2,100
Translation (each; per language)	$700
Vanity URL Setup	$1,050
Voice iQ Setup	$2,100
Website / App Feedback Support	$2,100
- Add to another Domain or App	$1,750
- Add to existing Domain or App	$350
XM Directory Support - Basic	$1,050

All pricing subject to change.
Please contact us for the most up-to-date information:
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